

Web Portal Manual

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Mission

The mission is to offer loyalty incentives to acquire and retain customers, as well as drive customer retention through easy-to-use tools and strategic guidance that delivers results and builds loyal customers for life. The application rewards customers with tokens for their purchases. Push notifications and email campaigns can be sent to provide information to customers.





How Does It Work?

For every 1,000 reward tokens, you earn = \$1. When earning tokens, they can be earned in many ways, such as via item purchasing, by campaign, filling out Customer Interest surveys, Employee Customer Bonus, Employee Reward Bonus, Auto Triggers such as birthdays, sign-up, and much more!



In-Store

Visit a local participating store to sign-up.



Loyalty App

Download our user-friendly app and sign-up in 30 seconds.



Loyalty Website

You're already here! Click "register" in the top right corner.



Loyal-n-Save Web Portal

Sign-Up Registration

Sign up for Loyal-n-Save in Seconds!

You have a few options when it comes to signing up for the Loyal-n-Save loyalty program. You can go to a participating store and sign up in-store—you'll earn reward tokens right away by making a purchase! You can also download our easy-to-use app or register online.

Register Online: <https://customer.loyalnsave.com/n/registration>

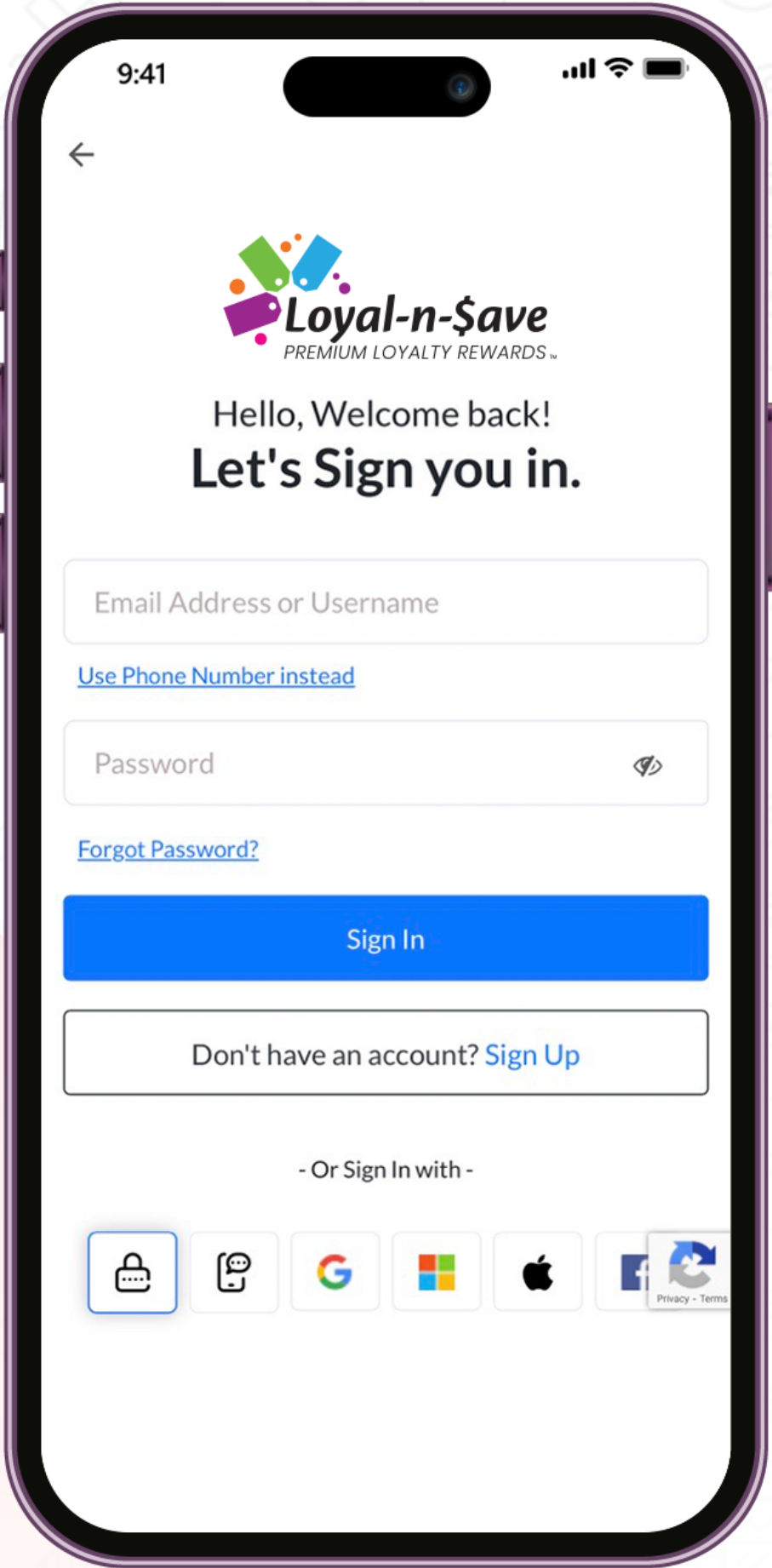
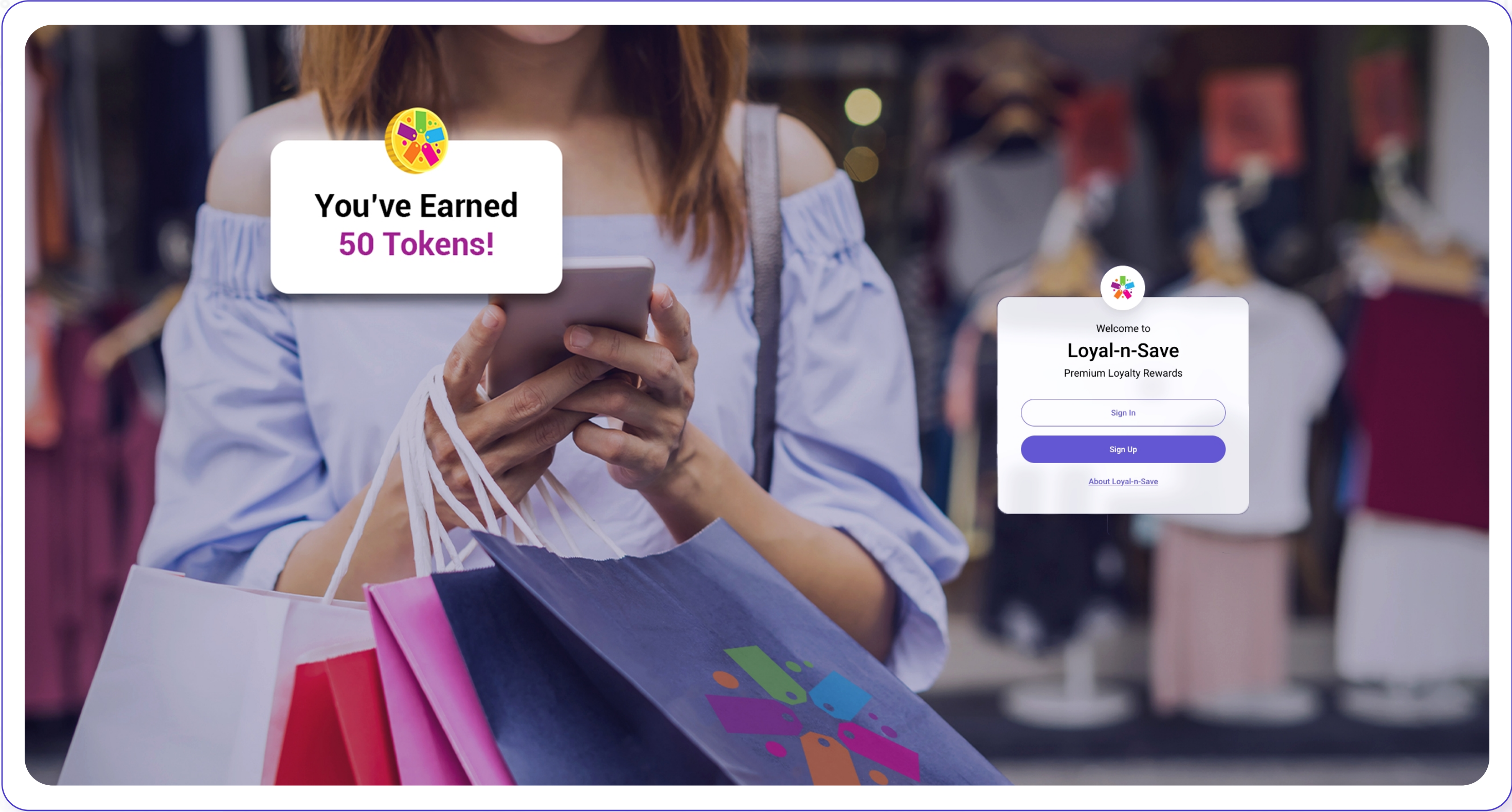
Website Portal

The website will store customers' digital receipts and their token information earned on each purchase. Promotional campaigns that are running in the store are also visible on the website. Customers can sign up in-store, register online, or through the mobile app. You will need an email address and phone number to complete the process. If you signed up in-store, click on **"Complete Account Registration"** to finish the registration process.

Loyal-n-Save Web Portal: <https://customer.loyalnsave.com>



Loyal-n-Save Web Portal





Dashboard

My Stores:

Customers can access stores that they belong to as well as find new stores to join.

My MFG's:

Customers can view and find manufacturers. They will automatically be added to the customer's profile once the user has made at least one purchase with any of our participating manufacturer retailers.

Swag Shop:

Products offered by retailers to customers to redeem their earned tokens.

My Receipts:

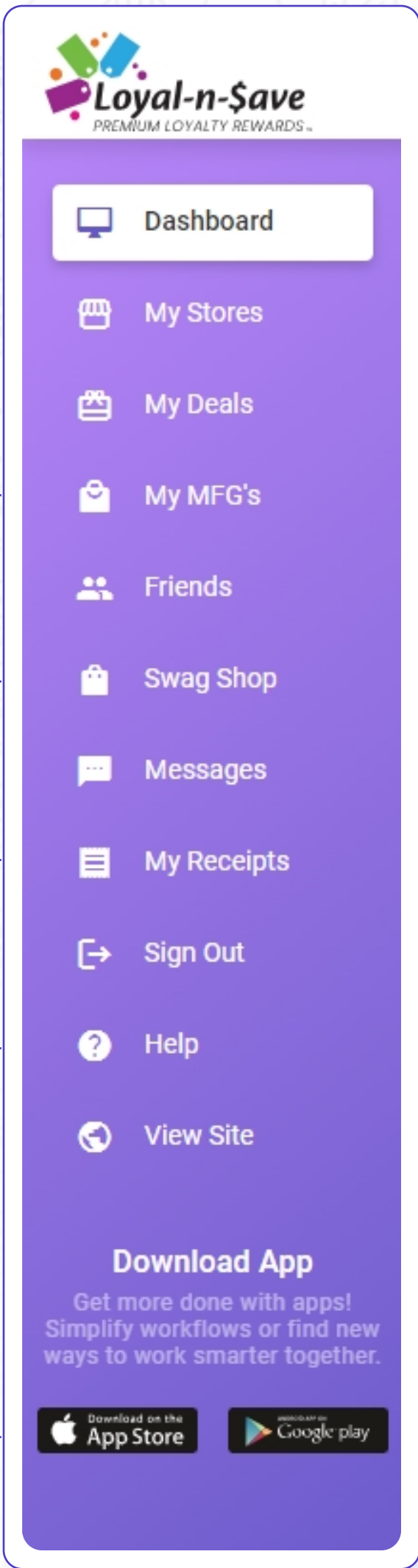
Digital receipts; view your past purchases made in-store.

Help:

Navigation tutorials.

Download App:

The app is available on the Apple Store and the Google Play Store.



Dashboard:

Displays a quick view of the leaderboard, My Stores, My MFG's, Deals, Coupons, Notifications, friend requests, team requests, and the Swag Shop.

Deals:

Customers can view new and exciting deals from the stores they have selected.

Friends:

Customers can view friends, check tokens earned, add or remove loyalty cards, check lottery purchase history, and see the blocked user list.

Messages:

Customers can message other loyalty members.

Sign Out:

Sign out of the website.

View Site:


The link navigates to the <https://loyalnsave.com/> site. From here Customer view a detailed description of what Loyal–n–Save has to offer.





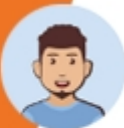









Leaderboard

Leaderboard

Displays the “Top 100” list of customers according to their tokens across all stores. Check the reward tokens leaderboard in the app to see where you rank in reward tokens compared to your friends and the thousands of other users who use Loyal-n-Save.

 **Leaderboard**

1 st	 Lisa R.	 8,388,607
2 nd	 Robert M.	 8,388,607
3 rd	 Andrew W.	 8,388,607
4 th	 Mathew R.	 8,388,607
5 th	 Sara T.	 8,388,607
6 th	 Daniel J.	 8,388,607



My Stores

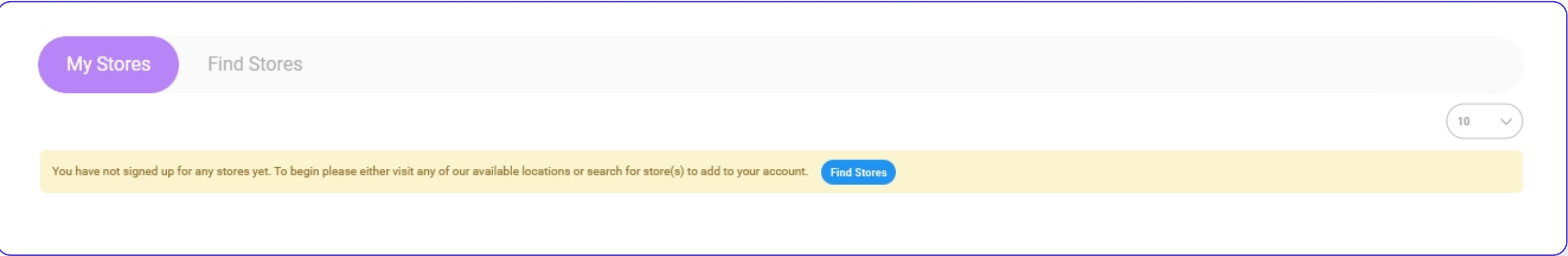
My Stores

Steps on how a user can add stores to their dashboard:

- 1. Click on “View All” from the My Stores Section on the Dashboard



- 2. Users will see the message: “You have not signed up for any stores yet. To begin please either visit any of our available locations or search for store(s) to add to your account” when you first access “**My Stores.**”





My Stores

My Stores

3. Click on the “**Find Store**” button.

Find Store

4. This will display a listing of participating retailers that are currently set up for Loyal-n-Save.

6. You can also search by clicking on any of the stores displayed.

7. Once you have decided on the store you would like to explore, click on the store.

8. Click on the store

SMOKERS CHOICE
CIGARETTE AND TOBACCO OUTLET

SC Choice Management

New York & Pennsylvania's finest selection of cigarettes, cigars, tobacco, hookahs, glassware, and more!

1 Deals available

5. **Search Options:**

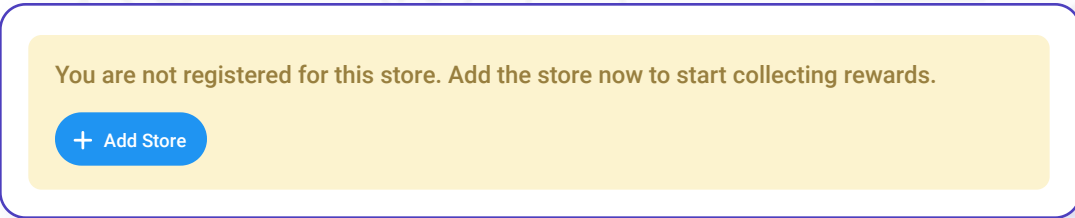
By zip code, keyword, zip range (within 5, 15, 30, and 50 miles), or by tags.



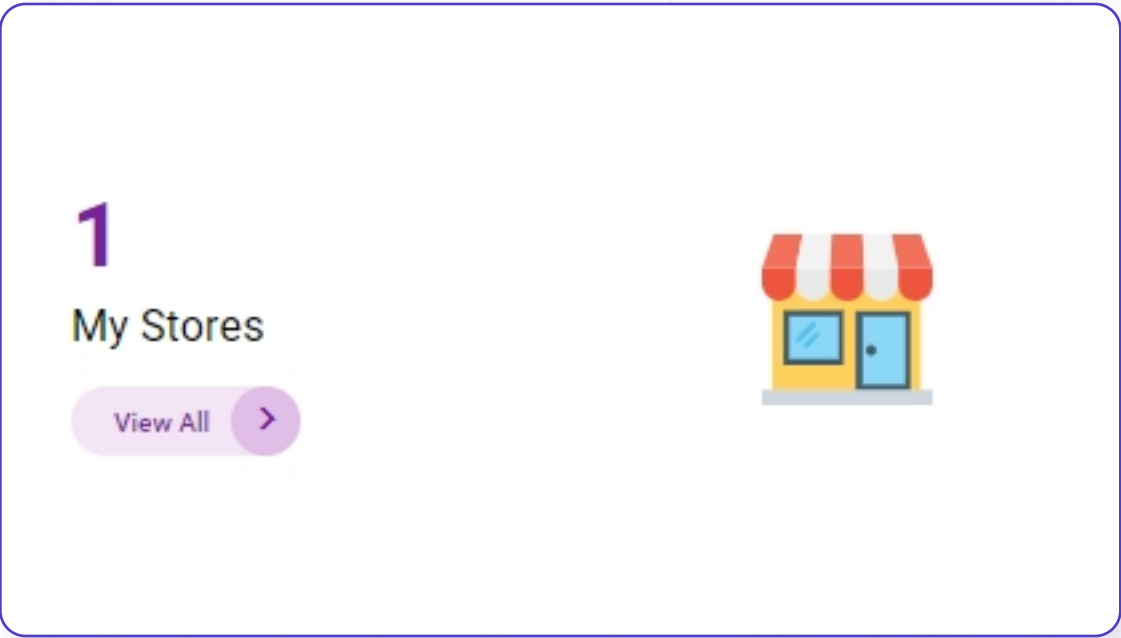
My Stores

My Stores

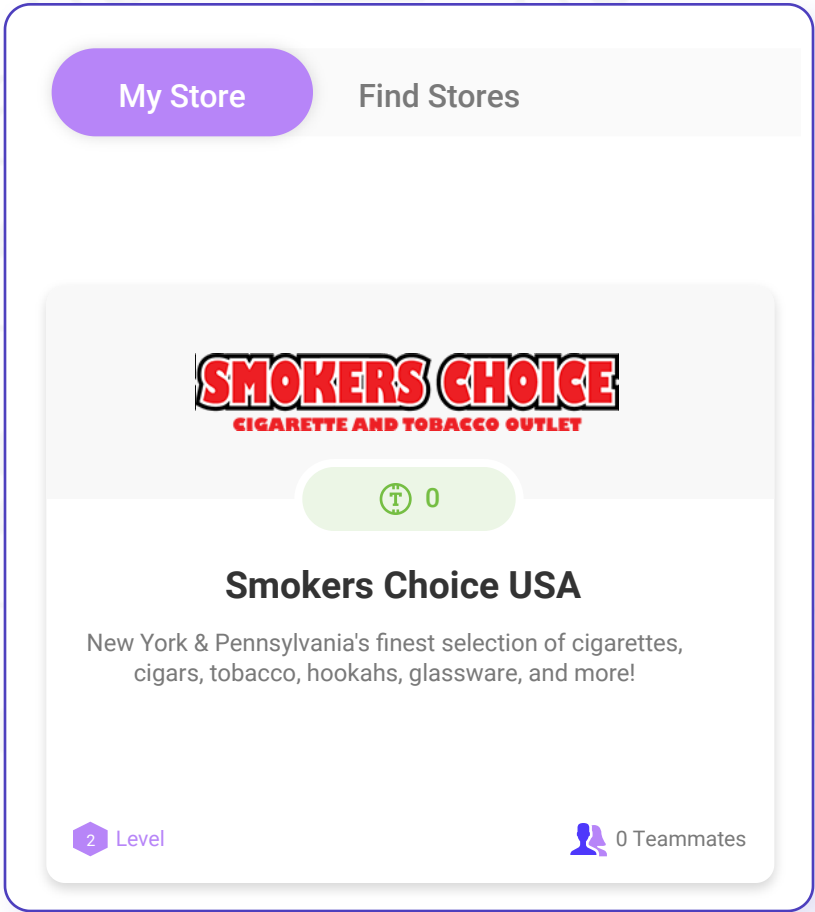
9. Then click “Add Store.”



10. The dashboard will now display the number of stores you have selected.



11. Click on the “View All” link; from here, you can see the list of stores you have added.






Referral Code

Referral Code

It is a combination of characters (letters and/or numbers) that identifies Loyal-n-Save participants. Every person gets a personal referral code upon joining the program. Referral codes can be found in the stores that you are registered with.



Smokers Choice USA


New York & Pennsylvania's finest selection of cigarettes, cigars, tobacco, hookahs, glassware, and more! [Terms and Conditions](#)

🏆 23K

📊 0/15

📍 Store Locator

Visit Swag Shop

Ref. Code: **o6AeLs** 

Deals

Coupons


Team

Balances

Show QR

Reviews

21+ Offers

 Settings

Happy Hippo 5X Rewards @Smokers Choice

Buy Any Happy Hippo Product and Earn 5X Rewards

31 days

0.50x

1x

Wunder: Wunder 500mg Amanita Muscaria Gummies 15% off + 10X Rewards @Smokers Choice

Startling your taste buds with delicious flavor an...

31 days

0.50x

1x



My Deals

My Deals

Current deals from your stores that you are registered with. Click on a deal to see additional details.

Dashboard

My Stores

My Deals

My MFG's

Friends

Swag Shop

All DealsOpen DealsCompleted

Search Deals

\$2 OFF Camacho Cigars

\$2 Off Camacho Single Cigars. Save \$40 when you bu...

0.00x0x

31 days

Deal Details:

You will see a description of the deal. It will include the dates, the time remaining, the payment, and the multiplier (cash and non-cash incentives).



Cash



Non-Cash

History:

The history includes the tokens earned for the campaign (deal) from purchases you have made, the retail store that the item was purchased from, and the date and time of the sale.



My MFG's

My MFG's

Customers can view and find manufacturers. MFG's will automatically be added to the customer's profile once the user has made at least one purchase with any of our participating manufacturer retailers.

Dashboard

My Stores

My Deals

My MFG's

Friends

Swag Shop

My MFG's

Find MFG's

No Manufacturers Found.



Friends

Friends

Customers can view friends, check tokens earned, add or remove loyalty cards, check lottery purchase history, and see the blocked user list.

Dashboard

My Stores

My Deals

My MFG's

Friends

Swag Shop

Jane Doe

Email

DOB

AVT Verify

EAIV Verify

Friends

Earning History

Loyalty Cards

Lottery Purchase

Blocked Users

Search by first name, last name

Search

Edit Profile



Swag Shop

Swag Shop

Customers can redeem their earned tokens from retailers and manufacturers they have registered with. They can create wish lists, gifts, and view their purchase history. ****Tokens can only be redeemed in the Swag Shop of the retailer/manufacturer with whom they were earned****

Dashboard

My Stores

My Deals

My MFG's

Friends

Swag Shop

Messages

My Receipts

All ProductsWishlistGiftsHistory


Search by Keyword

Sort by

Select a store

Filter by Reward Tokens

SPORTS CHERRY




No reviews

80V TShirt

2,500

Redeem

SPORTS CHERRY




No reviews

Elite Hemp Products Golf Shirt

3,000

Redeem

SPORTS CHERRY




No reviews

Sony Wireless Noise-Cancelling Hea...

179,990

Redeem

SPORTS CHERRY



No reviews

Anker Wireless Power Bank

35,990

Redeem



Messages

Messages

This feature gives you the ability to chat with a friend from your friend list.

- To send a message, tap on the plus sign (+) located at the bottom left.
- Select your friend from the list and click “**Continue.**”
- Type your message and send to begin chatting.





My Receipts

My Receipts

View digital receipts from purchases; search by item, receipt number, location, department or manufacturer, date range, store, and price.

Dashboard

My Stores

My Deals

My MFG's

Friends

Swag Shop

Messages

My Receipts

Search by Item, Receipt #, Location, Department or Manufacturer

All Date Ranges

Select a Store

Filter By Price

Search

No data in receipts



Navigations

The following are located on the upper right-hand side of the Loyal-n-Save screen

Search

Here you can search for stores, deals, and friends.



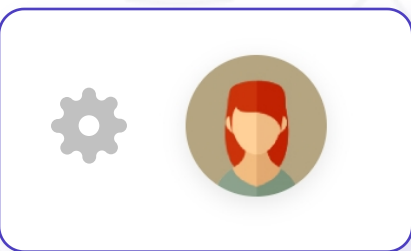
Notifications

Alerts from recent purchases, friend messages/requests, and deals.



My Profile

Here you can manage your account. Choose an avatar or upload an image from your phone, edit your address, and view/edit your friend list.



Click on “**Manage your FTx Core Account**” to manage your personal information, such as your name, date of birth, email, and password.

- **AVT Verify (Age Validation Technology):**

Get your age verified by visiting a participating retailer and getting your driver’s license scanned in-store. Once you are successfully verified, a green checkmark will appear.

- **EAIV Verify (Electronic Age and Identity Verification):**

Securely match the customer identity with a government-issued ID.